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| BP Certifications  CompTIA Security+ ce Certification [A blue sign with white text  Description automatically generated with medium confidence](https://www.credly.com/badges/35de4bac-da03-4913-88e9-68b6f8f9ccdd/public_url)  AWS Certified Solutions Architect Associate    AWS Certified Developer Associate    AWS Certified Cloud Practitioner | |  | | --- | | Brian PettyInformation Security or Development | resume.bpetty.tech |  ExperienceSenior Technical Advisor • Concentrix • Jun 2020 – Aug 2021  * Support customers with all technical issues * Scope of support includes mobile devices, computers, and accessories manufactured by a major US company, as well as their networking hardware and resolving customer network issues * Able to administratively "own" cases, corresponding with customers and with engineering to solve unusual or unique issues  Hotel Management • Various • 2002 – 2014  * Managed all aspects of hotel operations, from Guest Services to General Management * Designed training for all new hires for multiple locations * Designed and implemented networking (wired and wireless) solutions at multiple properties, including segmentation * Chose and implemented Hotel Management software * Acted as a primary point of contact for other Managers under the same Management Company for all IT issues   Developed yearly business plan, performed all sales and marketing efforts, designed and managed projects to completion EducationBS in Information Systems Security • June 2020 •American Public University Achieved a Bachelor of Science degree in Information Systems Security, with a concentration in Cybersecurity. MS in Cybersecurity Studies • Ongoing •American Public University - Currently EnrolledSkills  * Management & Leadership * HR & Training * Communication * Project Management * Research * AWS * Networking * Virtualization * Python * JavaScript * Swift * C# * HTML/CSS * System Administration * Network Architecture * Active Directory * Windows, Linux & macOS * Some Go, C++, etc. * Sales * Marketing * Leadership * Budgeting |